

CORPORATEPROFILE

ELEVATING

HVAC-R SOLUTIONS



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At Daikin, we believe progress is a constant endeavour to deliver topnotch quality and service to our customers. In this regard, we have set up a business philosophy that focuses on:

Extending business horizons

- Elevating the quality of products and services
 - Enriching customer experience

Every member of Team Daikin pursues this philosophy every day and becomes an integral part of the Company's successful endeavours.



Mr. Kanwaljeet Jawa

Chairman & Managing Director

Daikin Airconditioning India Pvt. Ltd.

Member of the Board

Daikin Industries Ltd.

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We place great emphasis on Daikin's vision, mission, and philosophy, which revolves around investing in people, processes, production, innovation, and technology. This commitment plays a crucial role in establishing us as the World's No. 1 HVAC-R Brand.

Daikin is strongly committed to its vision of dominating India's HVAC-R market. The Company recognizes that 'Change is the Only Constant', and therefore, it continuously caters to the changing needs and preferences of customers by focusing on eco-friendly technologies. This approach to business has made both 'continuity' and 'change' major drivers of growth. As the leader in India's HVAC segment, we are formulating and adopting new strategies to expand our manufacturing capacities and undertake local research and development, thereby enabling us to serve new markets and geographies such as Sri Lanka, Bhutan, Latin America, Nepal, Bangladesh, East Africa and the Middle East. Our success in India is boosted by strong economic and policy initiatives taken by the Government of India. Daikin India took advantage of the Production Linked Incentive (PLI) scheme in HVAC component manufacturing to expand its manufacturing base in India. The Government's energy-efficiency and sustainability targets also favour Daikin's agenda of net zero (carbon neutrality) by 2050 – with increasing inverterization of the market, lower GWP refrigerants, space and energy-saving solutions in focus.

Daikin's commitment to innovation is evident through our focus on leveraging technologies like AI

& IoT, which we plan to utilize in our products in the near future. These smart technological innovations will be designed to improve the convenience and efficient management of air conditioning equipment, with air quality remaining at the core of our operations. As a result, we will continue to introduce products that help customers breathe better quality air.

Daikin understands the discerning requirements of Indian consumers. Our extensive product range is tailored to meet customers' expectations seeking a premium experience throughout the Indian subcontinent. We remain steadfast in our commitment to delivering unparalleled consumer satisfaction, achieved through a dedicated network of expert sales and service teams, as well as our robust channel partner network.

At Daikin, we are also deeply engaged in nation-building, as demonstrated by our successful establishment of the Daikin Japanese Institute of Manufacturing Excellence (DJIME) - an initiative supported by both the Japanese and Indian governments. Through DJIME, we are committed to providing skill development that increases the employability of 1,50,000 Indian youth.

In everything we do, we strive to consider the holistic wellbeing of our customers, stakeholders, and the planet. We firmly believe that our vision, mission, and investments in people, processes, manufacturing, products, R&D and technology will be instrumental in creating a truly global organization with a sustainable focus.

DAIKIN - A GLOBAL CORPORATE CITIZEN

Enhancing the Quality of Life

As a global leader in air conditioning solutions, Daikin is committed to delivering and improving the quality of life globally.

A diverse multinational company, Daikin Industries Ltd., was founded in 1924. Headquartered in Osaka, Japan, the Daikin family has over 80,000 members engaged in about 100 production units and a large customer base in over 170 countries worldwide. As the world's sole manufacturer that develops a long line of products from refrigerants to air-conditioners, Daikin advocates comfortable living on the strength of advanced technologies.

Today, the world is a single global market, and Daikin continues to address new challenges, creating headways and achieving milestones.

Accelerating Prominence

VISION

To be India's most preferred air conditioning company

MISSION

- To contribute to the society by providing the most advanced air conditioning solutions
- To ensure continuous customer satisfaction
- To establish Daikin brand synonymous with trust & confidence for all the stakeholders.

KEY NUMBERS DAIKIN GLOBAL FOUNDED IN 1924 NET SALES 27+ Billion USD* PAID-IN CAPITAL 850 Million USD ADVANCED R&D INVESTMENTS 300 Million USD* *As on 31* March 2023, 1 USD = 133 Yen

DAIKIN - THE INDIAN CORPORATE CITIZEN

PHILOSOPHY

- Create new value by anticipating the future needs of customers
- Contribute to society with world-leading technologies
- Realize future dreams by maximizing corporate value

- Be a company that leads in applying environmentally friendly practices

- With our relationship with society in mind, take action and earn society's trust
- The pride and enthusiasm of each employee are the driving forces of our group
- Be recognized worldwide by optimally managing the organization and its human resources, under our fast & flat management system
- An atmosphere of freedom, boldness, and "Best Practice, Our Way"

ENVIRONMENT POLICY

Daikin Airconditioning India is committed to protecting the environment and the ozone layer.

We ensure environment-friendly and sustainable processes in all our operations, right from pre-sales and installation to aftersales support of airconditioning solutions by:

Deploying a group management philosophy and environment guidelines

Adopting procedures for refrigerant handling, resource conservation and waste management

Constantly improving the environmenta management systems

Preventing pollution and adverse environmental impacts in line with legal compliances.



CORPORATE EVOLUTION



Daikin Airconditioning India Ltd. is a wholly-owned subsidiary of Daikin Industries Ltd., Japan, world's no. 1 manufacturer of commercial and residential Air Conditioning systems.

Daikin launched its Indian operations in 2000, bringing a range of superior air conditioning solutions to the Indian subcontinent. Today, with three HVAC manufacturing facilities, two Citizen facilities, two R&D centres, and a comprehensive distribution setup in India, Daikin's high-quality and innovative product portfolio has reached customers nationwide and overseas, winning their trust with world-class technology and service. Our quest for innovation has ensured that we remain the market leader for both commercial-use and residential airconditioning systems. An ISO 14001-certified company, our employees strive to keep customers at the centre of our business universe with a 'Quality First' global philosophy. At Daikin, we undertake steps to realize our dream of a greener world.

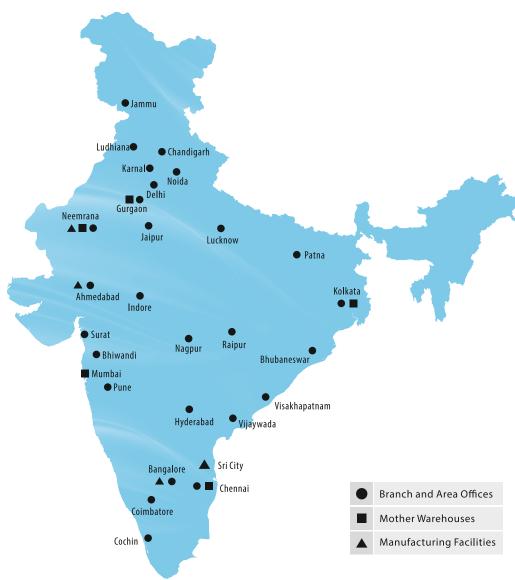
DAIKIN INDIA NETWORK

We take pride in our extensive pan-India distribution network, enabling us to reach customers around the clock. Our robust stock of spare parts and tools, coupled with well-equipped service centres and a highly trained workforce, gives us a competitive advantage. Furthermore, our strategically located warehouses throughout the country ensure product availability, efficient storage, and timely delivery across India.

Quick Facts:

- INR 8,860 Crores*
- INR 2,800 Crore Investment in India
- Branch and Area Offices
- ₩ 5
 Warehouses
- Supporting Warehouses
- 700+ Authorised Service Providers

*As on 31st March, 2023



LOOKING BACK WITH PRIDE (MILESTONES)



- Daikin entered the Indian market in a JV with Usha Shriram Group at 80:20 stake as Daikin Shriram Airconditioning
- Daikin introduced VRV technology in India



- Daikin India became a wholly-owned subsidiary of Daikin Industries Ltd.,
 Japan
- Daikin India relocated headquarters to Gurugram and commenced business of McQuay chillers in India



- Ground-breaking ceremony of Daikin India's manufacturing base at Neemrana, Rajasthan
- Production of VRV ODU & Chillers commenced at manufacturing plant in Neemrana, Rajasthan



- Additional investment of ₹ 250 crore
- Production of High Wall Split airconditioners with R32 refrigerant commenced



- Additional investment of ₹330 crore
- MoU signed with the Rajasthan Government for ₹600 crore investment



- R&D Center opened at Neemrana, Rajasthan
- Second production facility opened at Neemrana, Rajasthan



- Exports initiated to East Africa and Bangladesh
- Local production of Cassettes and Magnetic Chillers
- Launched RACs with IoT



- Acquisition of Citizen Industries (CIPL)
- Exports to South America
- 3rd Factory at Sri City, AP land acquisition



- Sri City Factory Ground-breaking for Manufacturing Compressor Units
- Launch of DJIME, Neemrana
- Compressor production commenced at Sri City Plant, AP
- New Mechanical R&D, Neemrana



Experience pure bliss with every Daikin product.

At Daikin, we utilise innovative and ecofriendly technologies to deliver a comfortable environment around customers. Our diverse range of products is suitable for Indian weather conditions. It also helps in creating an ambience that captivates with compelling aesthetics and advanced functionality.

Full Range of Residential & Light Commercial ACs

0.8TR to 4.0TR	Durability
High Energy Efficiency	Patented Swing Compressor
Self-Diagnosis Function	Anti-corrosion Treatment
Long Piping Length	Environment Friendly - R-32 Refrigerant
Inverter and Non-Inverter	IOT enabled – Voice & Mobile App Controlled (RA)
Quiet Operation	
Sophisticate Design	Patented Streamer Discharge Technology (RA)



Floor Standing



Middle & High Static Pressure Inverter Duct



Wall Mounted Split AC



Ceiling Mounted Non Inverter Cassette



One Way Inverter Cassette



Ceiling Mounted Inverter Cassette (Round Flow)



Air Purifier



Widest Range of VRV Systems

3.2TR to 16TR (Single Outdoor Unit (ODU) Capacity)

ODU Combination up to 48TR

High Coefficient of Performance (COP)

Environment Friendly

Efficient and High-performance Systems

Flexibility in Design and Operations

Long Piping Length

Compact and Space Saving



VRV Water Cooled Outdoor Unit

VRV Water Cooled Series



VRV-X Air Cooled

VRV Air Cooled Top Discharge Series



VRV Side Discharge and Home Series



Floor Standing Duct



Ceiling Mounted Duct



Slim Ceiling Mounted Duct



Ceiling Mounted Cassette (Round Flow)



Floor Standing / Concealed Floor Standing



Four Way Flow Ceiling Suspended



Compact Ceiling Mounted Cassette (2X2)



Ceiling Mounted Cassette (Double Flow)



One Way Cassette



Ceiling Suspended



Wall Mounted



Heat Reclaim Ventilation



TFA – Outdoor Air Processing Unit





CHILLERS





Daikin promises to elevate the quality of life in the best way possible. The varieties of chillers offered include:

- Wide Range 2TR to 2,700TR (Single Unit Capacity)
- Multiple compressor design, offering excellent redundancy
- High COP complying with green building norms





CITIZEN – AHU PRODUCTS

AHUs and Smart AHUs:

Standard and Customized AHUs with 25, 43 & 50 mm thick profiles.

Smart AHUs equipped with smart controllers for control and monitoring of equipment.









Fan Coil Units (FCUs):

Rugged construction with trouble free silent operation

Wide range is available, ranging from 1 TR to 6 TR, and varying external static pressures.

Separate range available for district cooling applications



Air Scrubber / Air Washer:

Rugged and heavy construction

Available in single, two stage and three stage designs.

Air Washer units are provided with highly efficient cellulose pads with efficiency up to 95% for direct evaporative cooling.

Dry and Wet scrubber options available







COMMERCIAL REFRIGERATION



With more than 99 years of experience in refrigeration and air cooling, Daikin provides the ideal solution for commercial refrigeration and air cooling needs.



Fusion Scroll & Reciprocating Unit



Fusion Tandem Digital Scroll Units



Fusion Digital Scroll Units



Chest Freezer

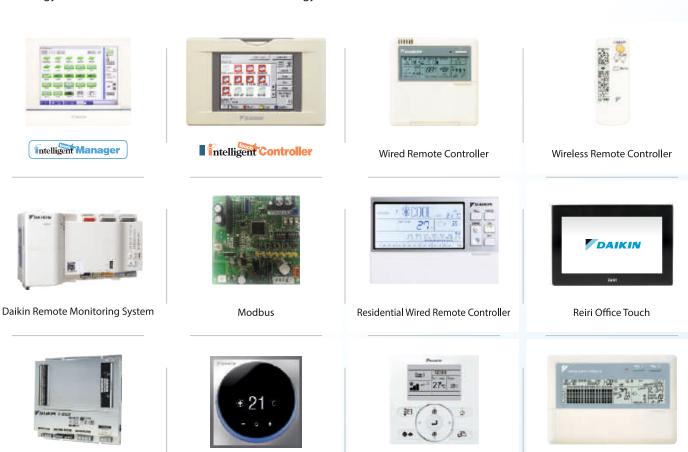


CONTROL SYSTEMS

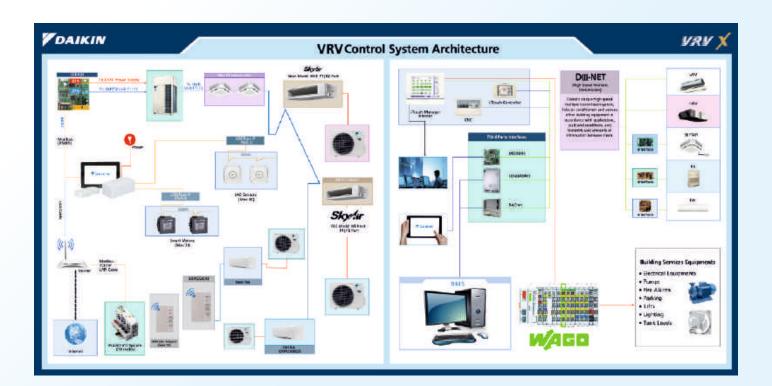


Central Remote Controller

At Daikin, we believe that even the most advanced technologies should be accessible in their simplest form. Our control system is easy to use & aids in the seamless functionality of our air conditioning solutions. The flexibility of our control systems enables the technology to interact with customers and conserve energy.



Navigation Wired Remote Controller



Madoka

BACnet® Gateway



SUSTAINABILITY MANAGEMENT & PHILOSOPHY.

DAIKIN CSR AT A GLANCE

Daikin uses the technologies and knowledge related to air cultivated over many years to make life on Earth more comfortable. Going forward, we will provide new value that makes people and air comfortable and healthy through energy-saving technologies.



Environmental Vision 2050

Daikin Environmental Vision 2050

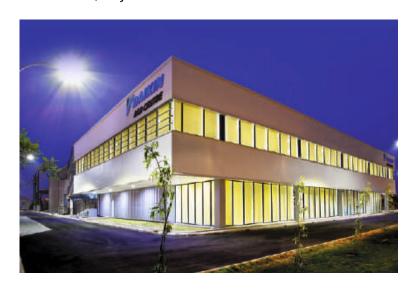
We will provide safe, healthy air environments while striving to reduce greenhouse gas emissions to net zero.



RESEARCH & DEVELOPMENT CENTRES



Reiterating its commitment to the Indian market, Daikin India is operating 2 R&D centres at Neemrana, Rajasthan.



The first R&D facility is spread over 5,135 square metres and currently employs 250+ engineers dedicated to developing bespoke products for the diverse Indian weather conditions.

Lab Facilities: Operational

- Four psychrometric labs two labs of 3TR, one of 5TR & one of 11 TR are fully operational, with one multi-chamber lab of 25TR capacity.
- One full anechoic chamber is available for running sound tests.
- 10 HP product reliability test lab, air flow chamber& 6 TR refrigeration lab are fully functional.

Second R&D facility is set to increase Daikin's manufacturing competitiveness in the country.

Lab Facilities: 16 Planned Labs

- Eight psychrometric labs two 3TR Room Ac, three 5TR Room Ac Sky Air, two 11TR Sky Air Packaged Ac & one 40 HP VRV.
- One full anechoic chamber & one E M C is planned for the soundproof test.
- Two refrigeration labs 5 TR & 11 TR labs
- 600 TR Air cool chiller & 300 TR water cool chiller testing rooms



Built with LEED Platinum building certification this second R&D facility is spread over 24,000 sq. mtrs. at Neemrana, Rajasthan.

TEST FACILITIES OTHER FACILITIES

Cyclic Corrosion Test	Concept Room	
Salt Spray Test		
Thermal Shock Test	Mack up Araa	
Compressor Tuning Room	Mock-up Area	
Environmental Test	Device Test Room	
Drop Test	(Electronic Parts Test Room)	

Spread across a sprawling area of

4,65,537 sq. mtrs.*

Area of R&D Centre 1 and 2 30,523 sq. mtrs.

* The area mentioned covers R&D and manufacturing unit.

Due to continuous expansion the numbers mentioned for Lab and Test facilities may change.

MANUFACTURING FACILITIES



Projected annual production capacity#

25,00,000 | 30,00,000 | 30,000 | 1,00,000 | 1,500 | 85,000 | 1,500 | Cassette Units

#The projected production capacity mentioned is of 1st, 2nd and 3rd manufacturing unit combined and may change as a part of continuous development and expansion



At Daikin, we provide ultimate convenience and comfort through high-quality products and services to our customers and adhere to all quality standards.















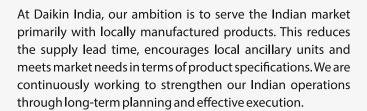


ISO 9001:2015

ISO 14001:2015

ISO 45001:2018

We constructively work towards building a positive and cohesive work environment to ensure a proactive team for enhancing work quality and manufacturing superior products. Our robust quality control system and technical know-how ensure compliance with international quality checks and environmental management standards.



Our manufacturing facilities are designed in line with our global philosophy of environmental protection and completely recycles the water used for its operations. The Daikin manufacturing facilities incorporate Daikin's global Environmental Management System (EMS), which has been implemented in the factory and promotes adapting procedures for refrigerant handling, resource conservation and waste management.







Daikin has strongly incorporated Environmental, social and governance (ESG) factors in the company policy. We follow set processes to closely monitor environmental performance information & social performance indicators. Daikin Environmental vision 2050 aims to provide safe, healthy air environments while striving to reduce greenhouse gas emissions to net zero & we are consistently working towards achieving this goal.

E-waste Guidelines

Products mentioned in this brochure comply with Restriction of Hazardous Substances (RoHS) regulations as per E-waste (Management) Rules, 2022 and should not be mixed with general household waste at the end of their useful life. For more details, kindly visit our website www.daikinindia.com or contact our customer care centre at 011 4031 9300 or 1860 180 3900.



AIRCONDITIONING TECHNOLOGY DEVELOPMENT CENTRE



Airconditioning Technology Development Centre (ACDC) is a state-of-the-art training facility established with a vision to impart all-around skill and knowledge training to Daikin India's staff, partners, associates and students in the field of HVAC. ACDC is unmatched in size, volume, and training infrastructure across the industry and country.

Highlights of the facilities provided at ACDC:

Lecture Rooms



ACDC has three well-equipped lecture rooms with a sitting capacity of 18 trainees per room.

- Projectors
- Remote-controlled screens with LAN connection
- Panaboards
- Surround-sound Technology

Practice Rooms



Practice Rooms



World-class practice rooms to impart practical training to participants about our diversified product lines using actual air-conditioning units

ACDC has four practice rooms:

- Practice Room 1 RA
- Practice Room 2 SA
- Practice Room 3 Chiller
- Practice Room 4 VRV



Neemrana lodging facility capable of accommodating 48 trainees and four trainers at any given time.

A new ACDC is made operational at Sri City manufacturing facility.

CENTER OF EXCELLENCE (CoE)



The year 2017 was a landmark year for the development of CoEs, and we took several initiatives in the field of education. This CoEs developmental project began in August 2016 and was driven several paces further during the fiscal and this momentum today continues as per the growing industry demand across domestic & international markets.

The demand for air conditioners has been growing at a rapid pace in India. Rising temperature levels and the coming together of a host of other factors will ensure that air conditioner demand continues to remain very strong in the times to come.

As a result, skill training for engineers is of paramount importance. The project focuses on teaching the technicians & engineers about safety, energy efficiency, servicing, maintenance, installation and refrigerant leak minimization. Being the industry leader in ACs, we are pushing this wheel of development through our 22 CoEs.







































DAIKIN JAPANESE INSTITUTE OF MANUFACTURING EXCELLENCE



The Indo-Japanese brotherhood has been gathering steam lately thanks to unique investments in manufacturing, R&D and skill development. One such skill initiative is JIIM (Japan-India Institute for Manufacturing). This collaboration bore fruition in Nov 2016 through an MoC (Memorandum of Cooperation) signed between the PMs of India and Japan, Mr Narendra Modi and the late Mr Shinzo Abe, respectively, wherein a new resolution was set aside for selected companies to develop institutes that could train Indian youth on Japanese manufacturing practices.

Our journey to thought leadership is strengthened by our pledge to upskill & train the youth of India, and that finds conviction in the demand in the industry for a qualified workforce. Daikin India is proud to establish the Daikin Japanese Institute of Manufacturing Excellence (DJIME), supported by 22 Centre of Excellence (CoEs), to train Indian youth on Japanese manufacturing practices. A skilled workforce is indispensable to the work of any industry. A state-of-the-art 5-acre campus is operational at Neemrana, which was allotted to Daikin India by the Rajasthan government, that aims to skill 1,50,000 youth to make them industry-ready and employable.





















DAIKIN SOLUTION PLAZA



Our Daikin Solution Plaza (DSP) is a one-stop shop that offers all Daikin products under one roof.

Our Solution Plazas, strategically located throughout India, provide an interactive environment where customers can explore our comprehensive range of state-of-the-art engineering products. This unique concept allows us to enhance visibility while establishing closer connections with our customers by providing hands-on experiences with our products. These exclusive brand stores showcase the complete lineup of Daikin Airconditioning products, including residential, light-commercial, and commercial solutions. Each product incorporates cutting-edge technology sourced from Daikin Global, offering cost-effectiveness, unparalleled quality, and exceptional durability. With over 255 Solution Plazas across the nation, we have meticulously designed these DSPs to ensure widespread accessibility of our superior-quality products and services to the Indian consumer.

























THANK YOU INDIA

FOR GIVING US THE

MOST ENERGY EFFICIENT AIR CONDITIONER AWARD



2022

Wins NECA* Award

*National Energy Conservation Award.









2021

The Global Cooling Prize* Finalist

*Jointly with Nikken Sekkei



2017

Wins NECA* Award

*National Energy Conservation Award.





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- www.youtube.com/user/DaikinACIndia

Disclaimer

As a continuing policy of product innovation at Daikin, the design and specifications of our products and services are subject to change without prior notice. The visuals of the products in the brochure are representative only; actual products might differ from the ones shown.

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Know more about The Air Specialist



can to see Daikir AC Features