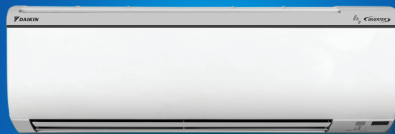




WORLD'S LEADING AIR CONDITIONING  
COMPANY FROM JAPAN



# DAIKIN AC MANAGER

## A QUICK START-UP GUIDE



VOICE COMMAND



REMOVED OPERATED



# INDEX

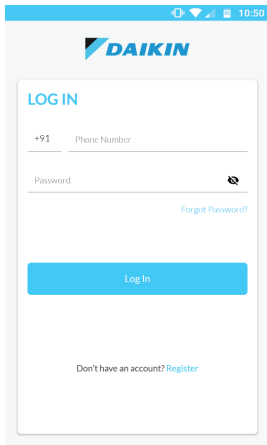
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Note : 1.This pamphlet refers to the Daikin AC Manager App and It will work on Andriod version 5.0 or above and iOS version 10.3.3 or above.

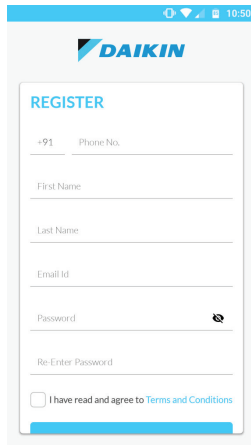
2.Daikin Wi-Fi enabled AC includes free cloud subscription for one year from the date of activation.

## REGISTRATION PROCESS

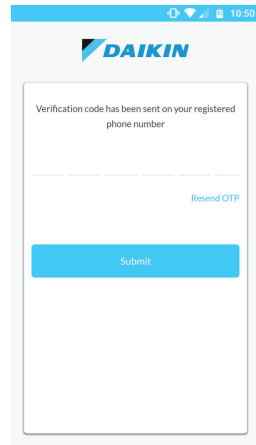
❑ After downloading the Daikin AC Manager-India App, you need to register first. Afterwards you will be redirected to Login Screen.



- If new user then registration has to be done first.
- To Register, please click on Register Link.



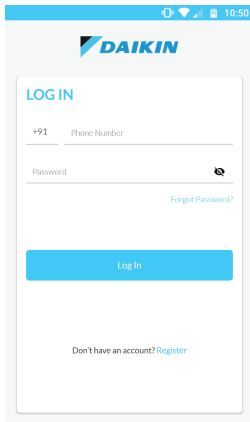
- Kindly fill up all required data.
- After Submitting the data OTP verification process will get initiated.



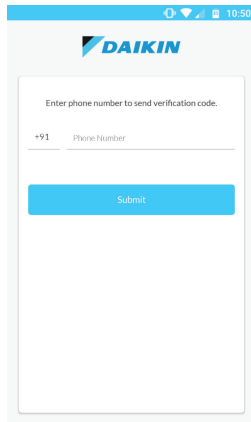
- OTP will be sent on the mobile number provided during registration process.
- Enter the OTP to complete the registration process.

## FORGOT PASSWORD

- ❑ If you have forgot the Mobile App login password, It can be reset by clicking on forget password.



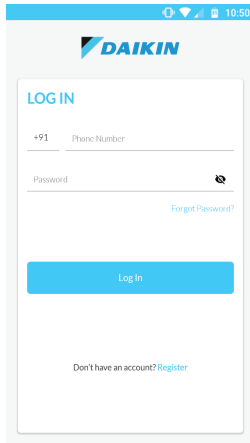
- Kindly click on Forget Password.



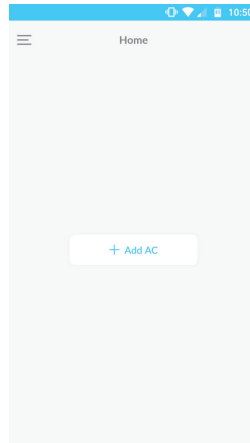
- Kindly enter the registered mobile number to receive the OTP.
- After receiving OTP, App login password can be reset.

## LOGIN PROCESS

- ❑ After successful registration, Enter the credentials to login in the App.



- Kindly login using registered username and password.

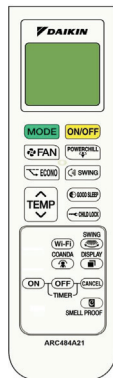


- After successful Login, you will be redirected to Home Screen.

## AC WI-FI AND REMOTE WI-FI KEY FUNCTIONS

### Various Functions of Wi-Fi key on the Remote:

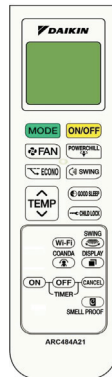
- To initiate the ADD AC Process (Refer the Next page).
  - To do the factory Reset of Wi-Fi settings of the AC unit.
  - To enable/disable the AC Wi-Fi hotspot of AC unit.
  - To check the current communication mode.
  - To check the error related to Wi-Fi function.
- 1. Reset the “Wi-Fi” Settings of AC unit :**  
Press the Wi-Fi key for  $\geq 10$  seconds continuously by keeping the remote direction towards the AC side, Wi-Fi settings of AC will get reset and “Ad” message will appear on AC display with a beep sound.
  - 2. Enable/Disable “Wi-Fi” Device of AC unit:**  
Press the Wi-Fi key and Powerchill key together for  $\geq 5$  seconds, by keeping the remote direction towards the AC side, Wi-Fi hotspot of the AC will get disabled/enabled. Respect to that “rd” (radio disable) or Current communication mode (DC /LC/CC) will appear on the AC display.
  - 3. To check the Current Communication mode:**  
Press the Wi-Fi key on the Remote, by keeping its direction towards the AC, Current communication mode will be shown on the AC display. Following are the three communication modes applicable to AC :  
**DC (DIRECT COMMUNICATION) :** In this mode AC will be directly connected to Mobile App and both will communicate to each other directly. Maximum 3 user can operate the AC with the same user id and password registered with the AC.  
**LC (LOCAL COMMUNICAITON) :** In this mode, AC and Mobile will be connected to the same router (Without Internet). Mobile App establish the communication with AC through the router. The number of user who can operate the AC, will be depend upon the user handling capacity of Router.  
**CC(CLOUD COMMUNICATION):** When the AC is connected to cloud using the Router and Mobile App is connected to internet via data connection or router. In this mode AC can be operated from anywhere.
  - 4. ERROR Condition:**  
If there is no communication between AC Wi-Fi hotspot and AC main controller and Wi-Fi key on the remote get pressed, then “Er” message will be shown, for 5 seconds on AC Display.



## AFTER LOGIN PROCESS

### ❑ Important Steps to be followed before initiating the ADD AC process :

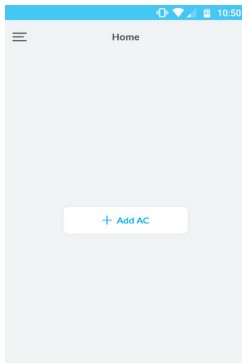
- Ensure that AC is powered ON.
- After Successful login in the mobile App, ADD AC process can be initiated.
- Put the remote in direction of AC and press the Wi-Fi key once. “Ad” will appear on display.
- If Instead of AD, “-” is scrolling on AC display, then wait for few seconds. Again press the Wi-Fi key on the remote, “Ad” will be shown on AC display.
- After “Ad” is shown on AC display, open the Wi-Fi available networks list in mobile and click on DAIKIN SSID starting with “DAIKINXXXXXX” to connect. Once connected, Kindly ensure to select **“STAY/REMAIN ON THE SAME NETWORK”** from Advance Wi-Fi settings in mobile and follow the ADD AC process as explained onto next page.



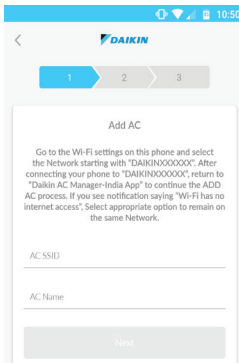


## ADD AC PROCESS

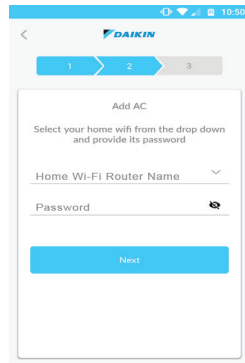
- ❑ To Link the AC with Mobile App and Cloud , Kindly press the “Wi-Fi” key on remote. “Ad” message will appear (for 5 second) on the AC display. After that, Kindly follow below steps :-



- Click on Add AC button.
- You will be redirected to Add AC Screen



- Kindly ensure you have connected with Daikin SSID. Provide Name for AC which you want to add.
- On Clicking “Next” button, You will be redirected to next Screen.



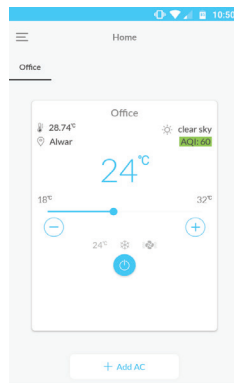
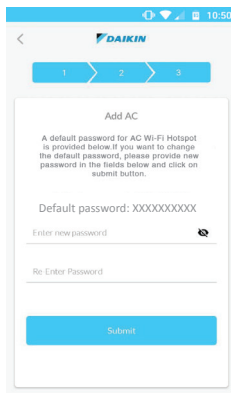
- This screen is to link the AC with cloud through Home router. Kindly select home Wi-Fi network and provide its password to establish the connectivity and click on next button to go on next step.
- If home Router network is not available then skip this step and click on next button. Doing this AC will be controlled only in direct communication mode.

Note: “Ad” will be blinking continuously during the ADD AC process. Once ADD AC process is completed, “dA” will appear on AC display for 5 second.

## ADD AC PROCESS

### ☐ Follow on these steps to continue with Add AC process.

- Default password of the AC Wi-Fi hotspot is now your registered mobile number in reverse order.
- If you want to give new password for AC Wi-Fi hotspot, kindly enter new password here else click on submit button.
- After submitting, you will be redirected to Home Screen.
- Kindly open the available Wi-Fi networks list in mobile and click on DAIKIN SSID. Enter default password (or New Password if changed) to connect in direct communication mode.



• Home Screen

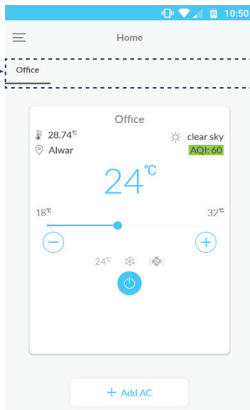
### NOTE:

- AC will come out from “ADD AC” process after 5 minutes if no response is received from App. Kindly follow the ADD AC process again.
- After successfully completing the “Add AC” process, your AC will be configured for controlling and monitoring in Smart way. To add another AC, kindly follow the ADD AC process again from initial steps.
- Connectivity with AC Wi-Fi network may get disconnected during the ADD AC process. App will come out of ADD AC process with pop up message “Device not connected.” In this case, Kindly follow the ADD AC process again from initial.
- A maximum of 10 numbers of AC can be configured with the App.

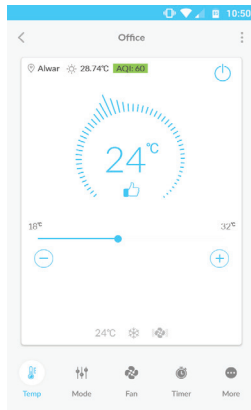
## REMOTE FUNCTION

- To control and monitor the various functions of the Air Conditioner, Kindly follow below steps.

Added AC will be shown here in the App.



- Select the desired AC which you want to control and monitor.
- After that all the available (enabled) functions of the desired AC will be shown on the mobile screen.

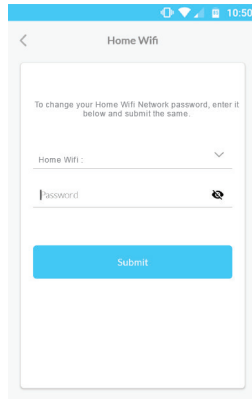
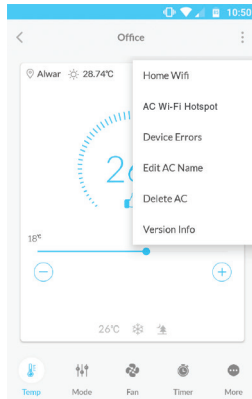
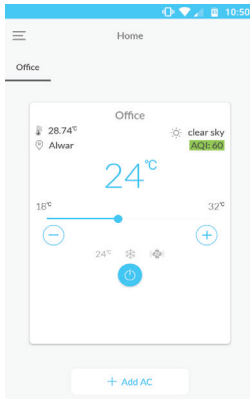


- You can control the Air Conditioner's operation using the App.
- Kindly click on back button if you wish to go to the Home Screen.
- To understand various buttons, kindly refer the button reference detail page.

## CHANGE THE HOME WIFI ROUTER PASSWORD

- ❑ If Home Wi-Fi Network password has been changed, its password must be updated in app using the below process.

**Note :** This Process can be executed when App is connected with AC in DC mode.



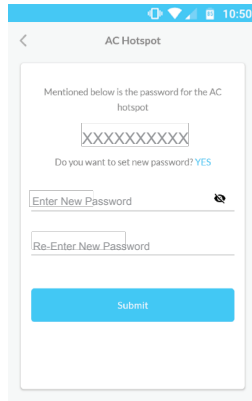
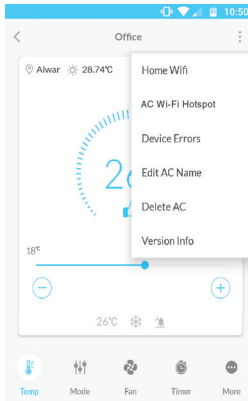
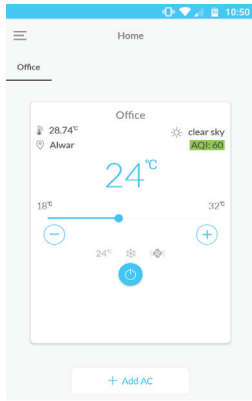
- To change the added routers password, Select the desired AC.

- Click on Three dots on upper Right corner
- Click on "Home Wi-Fi".

- Enter the changed password of the Home Wi-Fi Router.
- After Successful change of password, Acknowledgement Message will be displayed on the screen.

## CHANGE THE AC WI-FI HOTSPOT PASSWORD

- In DC mode AC automatically get configured as hotspot , after that it can be controlled and monitored by APP directly. To do it so you need to be present in within the range of AC Wi-Fi hotspot network. If you wish to change the AC Wi-Fi Hotspot network password, from security perspective, Kindly follow below process being in AC hotspot network.



- To change AC Wi-Fi Hotspot password, select desired AC.



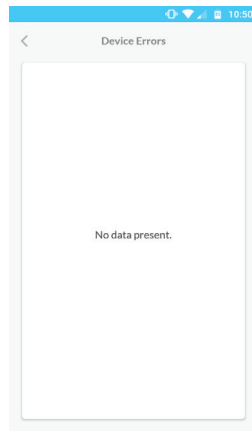
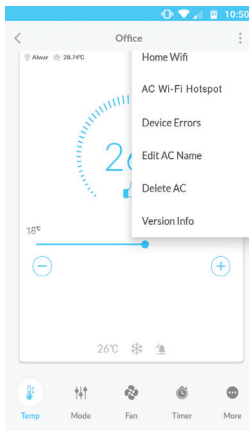
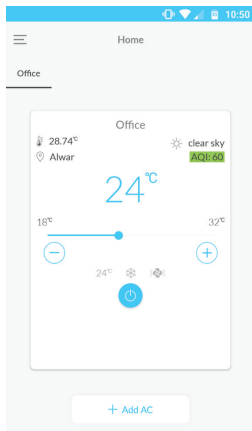
- Click on Three dots on upper Right corner.
- Click on "AC Wi-Fi Hotspot".



- By default password is your registered mobile number in reverse order.
- Kindly Click on YES and provide the new password.
- After Successful change of password, Acknowledgement message will be displayed.

## TROUBLESHOOTING PROCESS : TO CHECK THE TYPE OF ERROR IN AC

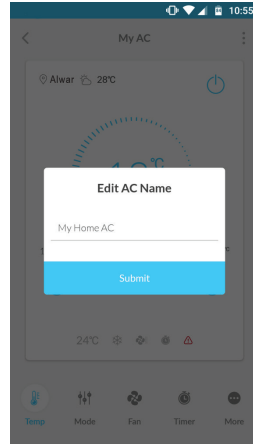
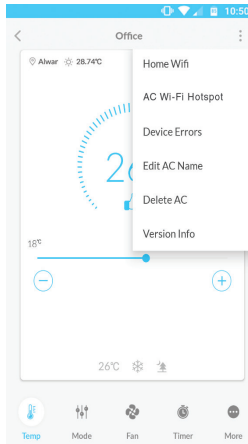
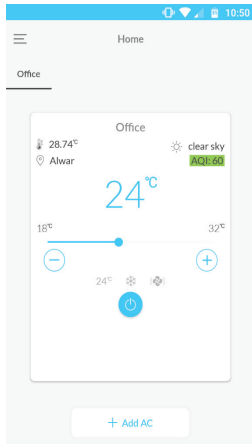
- ❑ If any error occur in the AC, its cause can be seen in the device error option. Kindly ensure while checking the error, AC and mobile App both should be connected to cloud. To check Device Errors, Kindly follow below steps.



- To check Device Error, Select desired AC →
- Click on Three dots on upper Right corner →
- Click on Device Errors.
- You will get list of Errors with its description, if there is any.

## EDIT AC NAME PROCESS

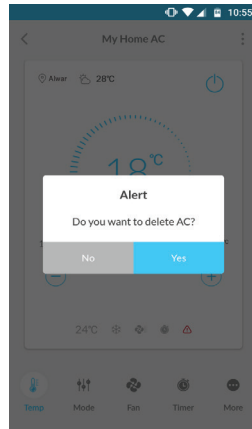
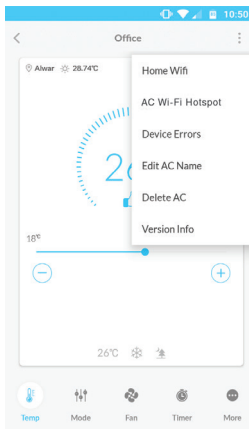
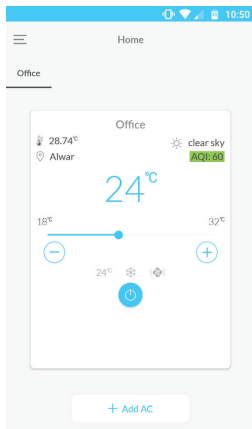
☐ You can edit the Air Conditioner Name. Kindly follow the below steps.



- To Edit AC Name, Select desired AC. →
- Click on Three dots on upper Right corner. →
- Click on Edit AC Name.
- Kindly provide New AC name.
- After successfully submitting, AC name will get changed.

## REMOVE/DELETE THE AC PROCESS

- You can also delete the configured AC from the App. Kindly follow below steps. After deleting the AC from the APP, Kindly Wi-Fi factory reset the AC. For Wi-Fi factory reset, kindly visit " AC Wi-Fi and remote Wi-Fi key functions".

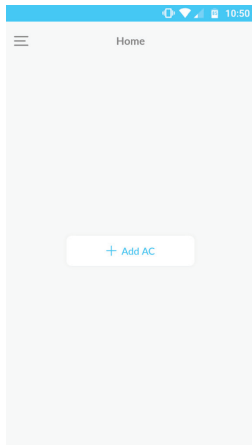


- To Delete AC, Select desired AC. ➔
- Click on Three dots on upper Right corner. ➔
- Click on Delete AC.
- After deleting the AC, you will be redirected to Home Screen.

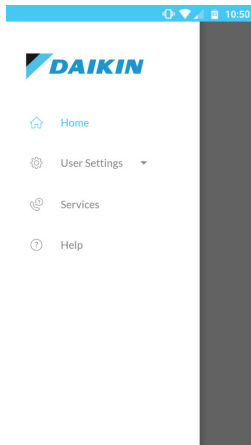


## ACCESSING THE USER SETTINGS OPTIONS

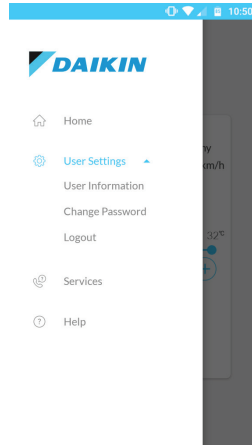
☐ To open user setting and access the other options, Kindly follow below steps.



- To open user settings, click on side menu bar (Three Horizontal lines in top left corner).



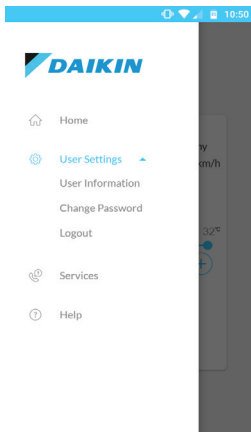
- Click on User Settings and open submenu.



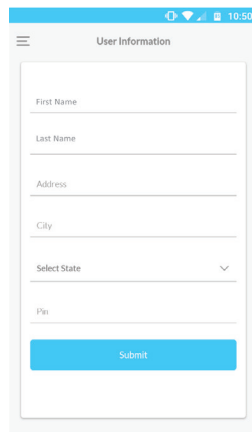
- Now you can change different user settings.

## UPDATE USER INFORMATION DETAILS

□ To Update user Information details, Kindly follow below steps.



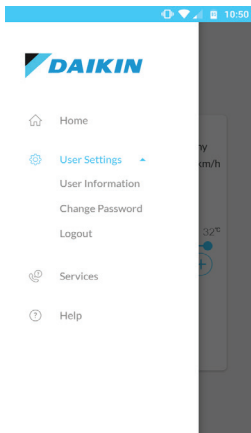
- Open user settings, click on User Information
- You will then be redirected to another screen



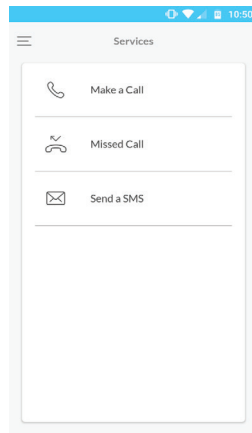
- After submitting information, Acknowledgement message will be displayed.

## TO ACCESS THE SERVICES

☐ To access the services, Kindly follow below steps.



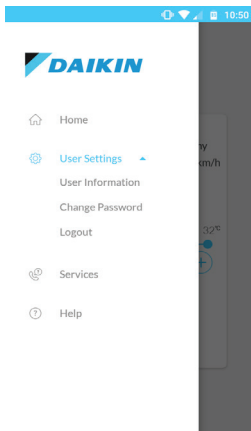
- To open services, click Services.
- You will be redirected to another screen.



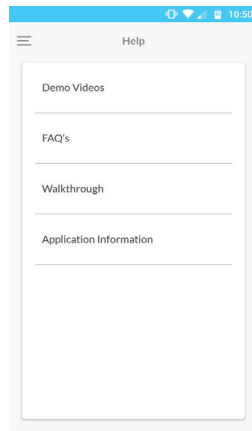
- You can make a call or send a message using services.

## TO ACCESS THE HELP

☐ To Access the Help option, Kindly follow below steps.



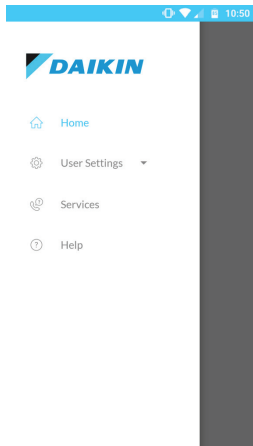
- To open help, click Help
- You will be redirected to another screen.



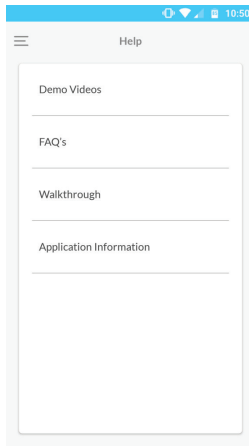
- You can now access the Help menu.

## TO ACCESS THE DEMO VIDEOS

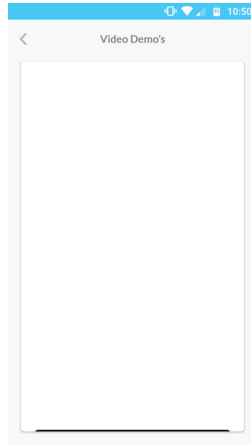
☐ To open Demo Videos, Kindly follow below steps.



- To open Demo Videos, click on side menu bar (Three Horizontal lines in top left corner) and click on "Help" option.



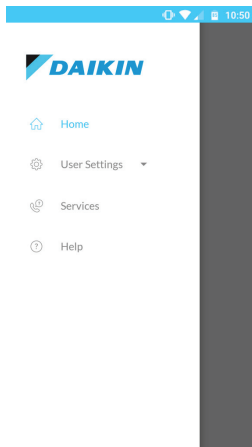
- Click on Demo Videos



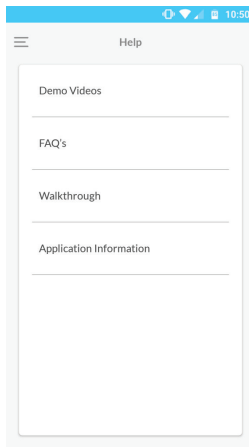
- Now you can watch the videos of Daikin product on this screen.

## TO ACCESS THE FAQ'S

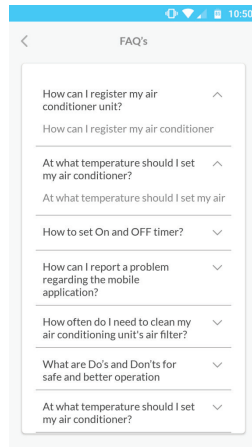
☐ To Access the list of FAQ's, Kindly follow below steps.



- To open FAQ's, click on side menu bar (Three Horizontal lines in top left corner) and click on "Help" option.



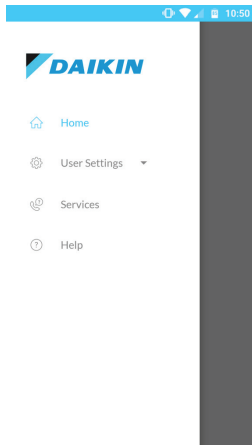
- Click on FAQ's



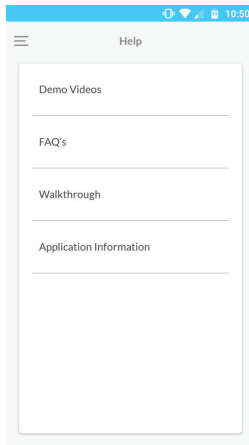
- You can now read FAQ's.

## TO ACCESS WALKTHROUGH

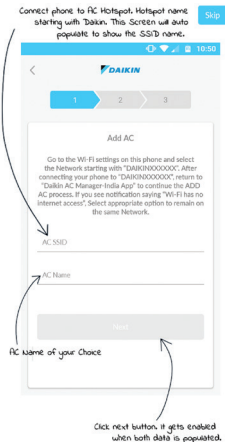
- ❑ To Access the walkthrough options, Kindly follow below steps.



- To open walkthrough, click on side menu bar (Three Horizontal lines in top left corner) and click on "Help" option.



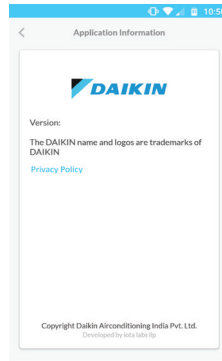
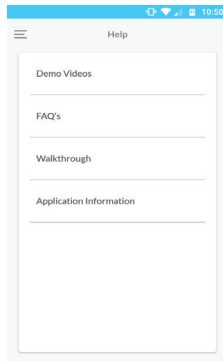
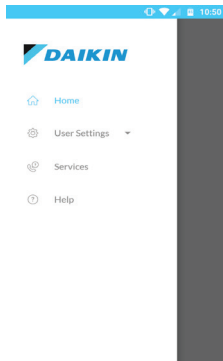
- Click on Walkthrough



- You can now go through walkthrough.

## TO ACCESS APPLICATION INFORMATION

- To access the application information, Kindly follow below steps.

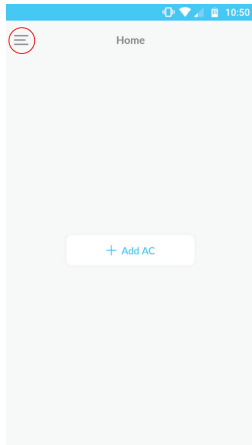


- To open Application Information, click on side menu bar (Three Horizontal lines in top left corner) and click on "Help" Option. →
- Click on Application Information →
- You can now see the App version information and Privacy Policy by clicking the Link.

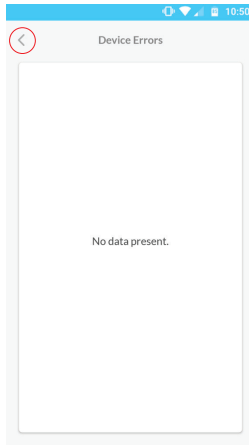
Note: APP will keep updated to improve the services. For latest information about Wi-Fi related settings, Voice enable and Mobile app based AC operations, download the comprehensive manual from link provided in the DAIKIN AC Manager App



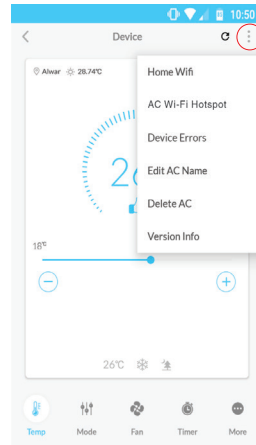
## APP BUTTONS : REFERENCE



Three Horizontal Bars : User Settings.



Back Arrow : Backward Button.



Three Vertical Dots : Menu Button.

## VOICE ASSISTANTS



Alexa Echo Dot.

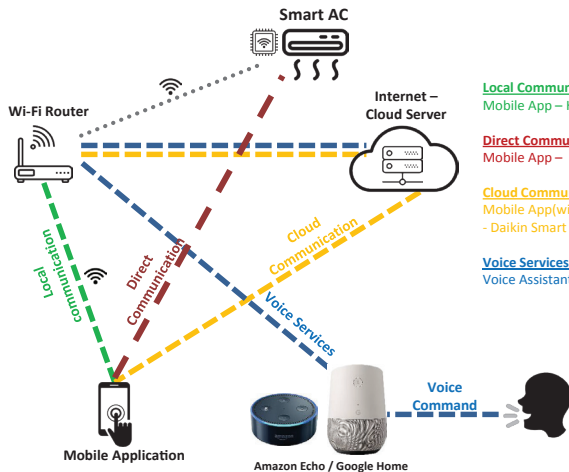


Google Home Mini

### Steps :

- 1) Add Google Home / Amazon Echo device by following the instructions in the Google Home / Amazon Alexa App.
- 2) Kindly ensure you should have registered in the "DAIKIN AC Manager India App" and configured the AC. once it done, kindly initiate the voice skill enable process in Alexa and Google Home Voice Assistant App following the standard process in the respective apps and enable the "Daikin AC Manager-India" skill.
- 3) For voice related commands, Kindly refer FAQ's Section in Daikin AC Manager-India App.

## COMMUNICATION ARCHITECTURE



### Local Communication (LC):

Mobile App – Home Router (Without Internet)– Daikin Smart AC.

### Direct Communication (DC):

Mobile App – Daikin Smart AC.

### Cloud Communication (CC):

Mobile App(with Internet) – Home Router(with Internet) –  
- Daikin Smart AC.

### Voice Services:

Voice Assistant – Home Wi-Fi Router (with internet)—Daikin Smart AC.

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