TOMIKIN



WORLD'S LEADING AIR CONDITIONING COMPANY FROM JAPAN



DAIKIN AC MANAGER-INDIA A QUICK START-UP GUIDE

h course

REMOTELY OPERATED

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Note	: 1. This pamphlet refers to the Daikin AC Manager - India App and It will work on Andriod version	5.0
	or above and iOS version 10.3.3 or above.	

2. Daikin Wi-Fi enabled AC includes free cloud subscription for one year from the date of activation.

REGISTRATION PROCESS

🗆 After downloading the Daikin AC Manager-India App, you need to register first. Afterwards you will be redirected to Login Screen.

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DAIKIN	DAIKIN	DAIKIN
LOG IN	REGISTER	Verification code has been sent on your registered
+91 Phone Number	+91 Phone No.	phone number
Password &	First Name	Resend OTP
Forgot Password?	Last Name	
Log In	Email.ld	Submit
	Password 🔯	
Don't have an account? Register	Re-Enter Password	
	I have read and agree to Terms and Conditions	
If new user then registration has to be done first.	Kindly fill up all required data. After Submitting the data OTP	OTP will be sent on the mobile number provided during registration process.

 Enter the OTP to complete the registration process.

verification process will get initiated.

· To Register, please click on Register Link.

FORGOT PASSWORD

□ If you have forgot the Mobile App login password, It can be reset by clicking on forget password.



Kindly click on Forget Password.



- Kindly enter the registered mobile number to receive the OTP.
- After receiving OTP, App login password can be reset.

LOGIN PROCESS

□ After successful registration, Enter the credentials to login in the App.



 Kindly login using registered username and password.

 After successful Login, you will be redirected to Home Screen.

AC WI-FI AND REMOTE WI-FI KEY FUNCTIONS

Various Functions of Wi-Fi key on the Remote:

- To initiate the ADD AC Process (Refer the Next page).
- To do the factory Reset of Wi-Fi settings of the AC unit.
- To enable/disable the AC Wi-Fi hotspot of AC unit.
- To check the current communication mode.
- To check the error related to Wi-Fi function.

1. Reset the "Wi-Fi" Settings of AC unit :

Press the Wi-Fi key for \geq 10 seconds continuously by keeping the remote direction towards the AC side, Wi-Fi settings of AC will get reset and "Ad" message will appear on AC display with a beep sound.

2. Enable/Disable "Wi-Fi" Device of AC unit:

Press the Wi-Fi key and Powerchill key together for \geq 5 seconds, by keeping the remote direction towards the AC side, Wi-Fi hotspot of the AC will get disabled/enabled. Respect to that "rd" (radio disable) or Current communication mode (DC /LC/CC) will appear on the AC display.

3. To check the Current Communication mode:

Press the Wi-Fi key on the Remote, by keeping its direction towards the AC, Current communication mode will be shown on the AC display. Following are the three communication modes applicable to AC : DC (DIRECT COMMUNICATION) : In this mode AC will be directly connected to Mobile App and both will communicate to each other directly. Maximum 3 user can operate the AC with the same user id and password registered with the AC.

LC (LOCAL COMMUNICAITON) : In this mode, AC and Mobile will be connected to the same router (Without Internet). Mobile App establish the communication with AC through the router. The number of user who can operate the AC, will be depend upon the user handling capacity of Router.

CC (CLOUD COMMUNICATION) : When the AC is connected to cloud using the Router and Mobile App is connected to internet via data connection or router. In this mode AC can be operated from anywhere.

4. ERROR Condition:

If there is no communication between AC Wi-Fi hotspot and AC main controller and Wi-Fi key on the remote get pressed, then "Er" message will be shown, for 5 seconds on AC Display.



AFTER LOGIN PROCESS

□ Important Steps to be followed before initiating the ADD AC process :

- Ensure that AC is powered ON.
- After Successful login in the mobile App, ADD AC process can be initiated.
- Put the remote in direction of AC and press the Wi-Fi key once. "Ad" will appear on display.
- If Instead of Ad, "-" is scrolling on AC display, then wait for few seconds. Again press the Wi-Fi key on the remote, "Ad" will be shown on AC display.
- After "Ad" is shown on AC display, open the Wi-Fi available networks list in mobile and click
 on DAIKIN SSID starting with "DAIKINXXXXXXX" to connect. Once connected, Kindly ensure to
 select "STAY/REMAIN ON THE SAME NETWORK" from Advance Wi-Fi settings in mobile and
 follow the ADD AC process as explained onto next page.



ADD AC PROCESS

□ To Link the AC with Mobile App and Cloud, Kindly press the "Wi-Fi" key on remote. "Ad" message will appear (for 5 second) on the AC display. After that, Kindly follow below steps :-

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≡ Home	< V DAIKIN	< V DAIKIN
	1 2 3	1 2 3
	Add AC	Add AC
	Go to the Wi-Fi settings on this phone and select	Select your home wifi from the drop down and provide its password
	the Network starting with "DatkINAXXXXX, after connecting your phone to "DatkINXXXXXX, return to "Datkin AC Manager-India App" to continue the ADD AC process. If wouse an officiation saving "MyCE has no	Home Wi-Fi Router Name
+ Add AC	internet access ² Select appropriate option to remain on the same Network.	Password &
	ACISSID	Next
	AC Name	
Click on Add AC button.	 Kindly ensure you have connected with Daikin SSID. Provide Name for AC which you want to add. 	 This screen is to link the AC with cloud through Home router. Kindly select home Wi-Fi network and provide its password to establish the connectivity
You will be redirected to Add AC Screen	On Clicking "Next" button, You will be redirected to next Screen.	 and click on next button to go on next step. If home Router network is not available then skip this step and click on next button. Doing this AC will be controlled only in direct communication mode.

Note: "Ad" will be blinking continuously during the ADD AC process. Once ADD AC process is completed, "dA" will appear on AC display for 5 second.

ADD AC PROCESS

□ Follow on these steps to continue with Add AC process.

- Default password of the AC Wi-Fi hotspot is now your registered mobile number in reverse order.
- If you want to give new password for AC Wi-Fi hotspot, kindly enter new password here else click on submit button.
- · After submitting, you will be redirected to Home Screen.

NOTE:

 Kindly open the available Wi-Fi networks list in mobile and click on DAIKIN SSID. Enter default password (or New Password if changed) to connect in direct communication mode.



Home Screen

- AC will come out from "ADD AC" process after 5 minutes if no response is received from App. Kindly follow the ADD AC process again.
 - After successfully completing the "Add AC " process, your AC will be configured for controlling and monitoring in Smart way. To add another AC, kindly follow the ADD AC process again from initial steps.
 - Connectivity with AC Wi-Fi network may get disconnected during the ADD AC process. App will come out of ADD AC process with
 pop up message "Device not connected." In this case, Kindly follow the ADD AC process again from initial.
 - A maximum of 10 numbers of AC can be configured with the App.

REMOTE FUNCTION

□ To control and monitor the various functions of the Air Conditioner, Kindly follow below steps.



- Select the desired AC which you want to control and monitor.
- After that all the available (enabled) functions of the desired AC will be shown on the mobile screen.





- You can control the Air Conditioner's operation using the App.
- Kindly click on back button if you wish to go to the Home Screen.
- To understand various buttons, kindly refer the button reference detail page.

CHANGE THE HOME WIFI ROUTER PASSWORD

□ If Home Wi-Fi Network password has been changed, its password must-be updated in app using the below process.

Note : This Process can be executed when App is connected with AC in DC mode.



To change the added routers password, Select the desired AC.

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- Click on Three dots on upper Right corner
- Click on "Home Wi-Fi".

To change your Hom below a	e Wifi Network password, ente nd submit the same.
Home Wifi :	~
Password	\$
	Submit

- Enter the changed password of the Home Wi-Fi Router.
- After Successful change of password, Acknowledgement Message will be displayed on the screen.

CHANGE THE AC WI-FI HOTSPOT PASSWORD

□ In DC mode AC automatically get configured as hotspot, after that it can be controlled and monitored by APP directly. To do it so you need to be present in within the range of AC Wi-Fi hotspot network. If you wish to change the AC Wi-Fi Hotspot network password. from security perspective. Kindly follow below process being in AC hotspot network.



- Kindly Click on YES and provide the new password.
- After Successful change of password. Acknowledgement message will be displayed.

select desired AC

Click on "AC Wi-Fi Hotspot".

TROUBLESHOOTING PROCESS : TO CHECK THE TYPE OF ERROR IN AC

□ If any error occur in the AC, its cause can be seen in the device error option. Kindly ensure while checking the error, AC and mobile App both should be connected to cloud. To check Device Errors, Kindly follow below steps.



EDIT AC NAME PROCESS

□ You can edit the Air Conditioner Name. Kindly follow the below steps.



 After successfully submitting, AC name will get changed.

Click on Edit AC Name.

REMOVE/DELETE THE AC PROCESS

You can also delete the configured AC from the App. Kindly follow below steps. After deleting the AC from the APP, Kindly Wi-Fi factory reset the AC. For Wi-Fi factory reset, kindly visit "AC Wi-Fi and remote Wi-Fi key functions".



ACCESSING THE USER SETTINGS OPTIONS

□ To open user setting and access the other options, Kindly follow below steps.

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≡ Home	DAIKIN	DAIKIN
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	 User Settings Services 	User Settings and much cm/h User Information
+ Add AC	Help	Logout 32°
		Services
		Help
 To open user settings, click on side menu bar (Three Horizontal lines in top left corner). 	Click on User Settings and open submenu.	Now you can change different user settings.

UPDATE USER INFORMATION DETAILS

□ To Update user Information details, Kindly follow below steps.

6	Home	
<u>(</u>	User Settings 🔺	ny cm/h
	User Information	
	Change Password	
	Logout	320
Ç	Services	Ð
3	Help	

First Name Latt Name Address City Select State Pa		o o o ni ni o ni a d	
Latt Name Address City Select State Per	First Name		
Address City Select State Pin	Last Name		
City Select State	Address		
Select State .	City		
Pin	Select State		>
	Pin		
Submit		Submit	

- Open user settings, click on User Information
 You will then redirected to another screen
- After submitting information, Acknowledgement message will be displayed.

TO ACCESS THE SERVICES

□ To access the services, Kindly follow below steps.

DAIKIN		9	S Make a Call
Home			
User Settings 🔷	ny km/h	G	Missed Call
User Information		Σ	Send a SMS
Logout	32°°		
Services	Ð		
Help			

TO ACCESS THE HELP

□ To Access the help option, Kindly follow below steps.



		-0 🗸 🗐	10:5
=	Help		
	Demo Videos		
	FAQ's		
	Walkthrough		
	Application Information		



· You can now access the Help menu.

TO ACCESS THE DEMO VIDEOS

□ To open Demo Videos, Kindly follow below steps.

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Home		FAQ's			
Jser Settings 👻					
Services		Walkthro	ugh		
Help		Applicatio	n Information		

TO ACCESS THE FAQ's

□ To Access the list of FAQ's, Kindly follow below steps.

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		≡ Help	< FAQ's
DAIKIN		Demo Videos	How can I register my air
} Home		FAO's	How can I register my air conditioner
User Settings 👻			At what temperature should I set my air conditioner?
Services		Walkthrough	At what temperature should I set my air
Holp		A sufficient of a superfiction	How to set On and OFF timer? $\qquad \lor$
Theip		Application information	How can I report a problem \lor regarding the mobile application?
			How often do I need to clean my vair conditioning unit's air filter?
			What are Do's and Don'ts for \checkmark safe and better operation
			At what temperature should I set $ \lor $ my air conditioner?

TO ACCESS WALKTHROUGH

□ To Access the walkthrough options, Kindly follow below steps.

Ξ	Help		populate to show the SSID name.
Demo Vio	deos		1 2 3
FAQ's			Add AC
		_ \	Go to the WI-FI settings on this phone and select he Network starting with "DAIKINOOCOCC". After
Walkthro	bugh	A in	nneccing your prone to UAIKINXXXXXX, return to Daikin AC Manager-India App" to continue the ADD ; process. If you see notification saying "Wi-Fi has no ernet access", Select appropriate option to remain on the same Network.
Applicatio	on Information		C SSID
			C Name
		AC Name	of your Choice
			Click next button, it gets enal
	E Demo Vii FAQ's Walkthre Applicati	E Help Demo Videos FAQ's Walkthrough Application Information	E Help

TO ACCESS APPLICATION INFORMATION

□ To Access the application information, Kindly follow below steps.

0.	<mark>∡</mark> ⊠ 10:50	🕒 💎 🖌 Help	a 10:50 <	Application Information		
DAIKIN		Demo Videos				
යි Home		FAQ's				
🐵 User Settings 👻		Walkthrough		The DAIKIN name and logos are trademarks of DAIKIN		
@ Services		Walkthiough	P	rivacy Policy		
Help		Application Information				
				Copyright Daikin Airconditioning India Pvt. Ltd. Developed by iota labs lip.		
en Application Information, nenu bar (Three Horizontal ft corner) and click on "Help n	click on lines in "	ck on Application Informatio	on You and	can now see the App version infor Privacy Policy by clicking the Link.		

Note: APP will keep updated to improve the services. For latest information about Wi-Fi related settings, Voice enable and Mobile app based AC operations, download the comprehensive manual from link provided in the DAIKIN AC Manager App

APP BUTTONS : REFERENCE



VOICE ASSISTANTS



Steps :

- 1) Add Google Home / Amazon Echo device by following the instructions in the Google Home / Amazon Alexa App.
- 2) Kindly ensure you should have registered in the "DAIKIN AC Manager India App" and configured the AC. once it done, kindly initiate the voice skill enable process in Alexa and Google Home Voice Assistant App following the standard process in the respective apps and enable the "Daikin AC Manager-India" skill.
- 3) For voice related commands, Kindly refer FAQ's Section in Daikin AC Manager-India App.

COMMUNICATION ARCHITECTURE



Local Communication (LC) : Mobile App – Home Router (Without Internet)-- Daikin Smart AC.

Direct Communication (DC): Mobile App – Daikin Smart AC.

Voice Services:

Voice Assistant – Home Wi-Fi Router (with internet)—Daikin Smart AC.

ΔΑΙΚΙΝ ΑΙRCONDITIONING ΙΝDIA ΡΥΤ. LTD.

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